



## School Success Plan 2021-2024

### **Executive Summary**

- Friendship Academy of the Arts (FAA) is a K-8 charter school serving ~ 280 students in Minneapolis, who are 95% African American/ Black and 80% from economically disadvantaged backgrounds, where staff focus on developing the whole child: social-emotionally, academically, and artistically
- We have created a student success profile that defines an ideal graduate of its school. We strive to develop students who are:
  - Innovative Scholars & Inclusive Leaders who will become Community Builders
- Current student performance exceeds the local district, but lags behind the district and state average for growth. Over the past three years, math performance declined and reading performance stagnated
- While there are opportunities to improve academic achievement and growth, we have built a team of committed and mission aligned staff, utilize rigorous curriculum, and partner with parents; We will build on these strengths to address our areas of improvement
- Over the next 3 years, we have set ambitious goals to significantly increase math and reading achievement to outperform both the local district and state, as well as critical goals for improving leadership systems, staff development, and staff retention
- To achieve these goals, we have identified a focused set of strategic priorities:
  - Build Effective High Performing Leadership Team
  - Refine Staff Development to Strengthen Culture & Accelerate Academic Outcomes
  - Retain Staff and Strengthen Morale
- We have created a detailed implementation plan to execute on these priorities over the next three years. To carry
  out this plan, we will fundraise \$323.5K
- By successfully implementing this plan, FAA will ensure that **119** more students will be proficient on the MCA and 174 more students will meet expected growth targets on NWEA MAP.

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## A deeply invested Strategic Planning Committee shaped the development of this strategic plan

- Charvez Russell (Executive Director)
- Carr Kpanyor (Associate Director)
- Kerry Kliman (Academic Director)
- Stephen Shepherd (Intermediate Building Principal)
- Kathleen Kocina (Curriculum & Assessment Coordinator)
- Jo Effiam (Director of External/Internal Relations)
- Nicole Collier (Community Member)
- Vanessa Buth (Board Member, 2nd Grade Teacher)
- Almena Baskett (3rd Grade Teacher)
- Danielle Handel (Middle School Lead Teacher)
- Akuorkor Ablorh (Special Education Teacher)
- VerIon Laird-Stevenson (Administrative Director)









# The team engaged with a wide group of stakeholders to inform the plan







### Staff

- 1:1 Interviews with Executive Director, Assistant Director, Academic Director, Intermediate Principal, Curriculum & Assessment Coordinator
- Teacher focus group
- Paraprofessional Focus Group

### **Students & Families**

- Parent focus group
- Student focus group

### **Board, External & Other**

- 1:1 Interview with board member
- Reviewed ~30 internal documents across the school organization
- 3 convenings with Planning Committee
- Held weekly 1:1 advising calls with Director, Assistant Director, and Board Chair



## **WHO WE ARE**

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In 2001, community leaders committed to addressing the opportunity gap for African American students in Minneapolis and Minnesota



Our beginnings...

- We were founded in 2001 by a group of community leaders committed to addressing the dire opportunity gap for African American students in Minneapolis and the state of Minnesota
- That year, we opened our doors with 37 student students ending with 47 students. Today, we serve ~
   280 students across 2 locations in grade K-8
- In 2011, we revised our instructional and cultural practices to improve our academic performance, that was lagging behind the district and state
- In 2017, FAA embarked on a strategic planning process to expand its impact by growing to serve 450 students across two campuses; this work led to creation of codified systems called "The Friendship Way"



Our program revision and creation of *"The Friendship Way"* has led to significant recognition and achievement for our students

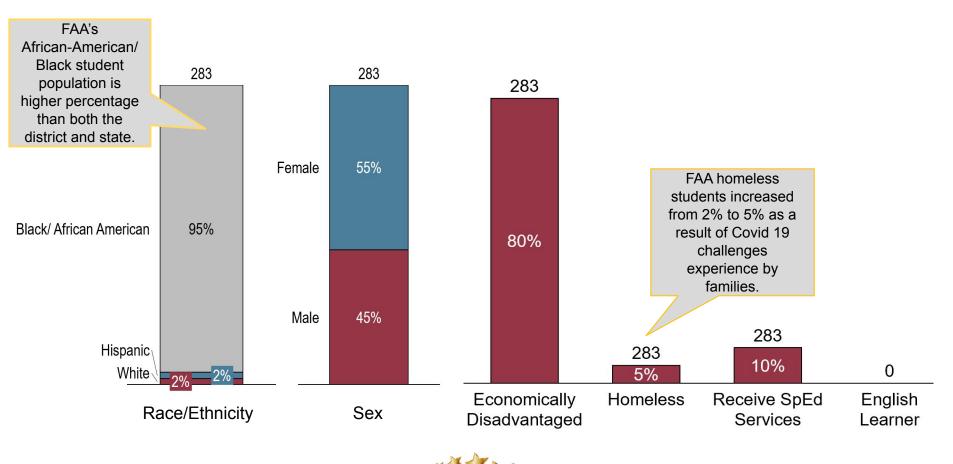


- From 2012-2016, FAA was recognized as a Reward School by the Minnesota Department of education for demonstrating exemplary academic achievements in state exam proficiency and student growth
- In 2016, we were recognized as a National Blue Ribbon School by the United States Department of Education
- In 2019, we were recognized by the Minnesota StarTribune for Beating the Odds, which was designated for schools who score 10% more percentage points or higher than expected on the 2018-2019 MCA
- In 2019, we were recognized by Minneapolis School Finder as Changing the Odds for student's academic performance and growth



## Today, we are a K-8 school serving ~280 students, 95% African-American/Black and 80% economically disadvantaged

FAA student demographics by race, sex, income status, homeless, receiving SpEd services, English learners



FRIENDSHIP ACADEMY

Note: Free and Reduced Price Lunch numbers are used as a proxy to determine the % of students who are economically disadvantaged

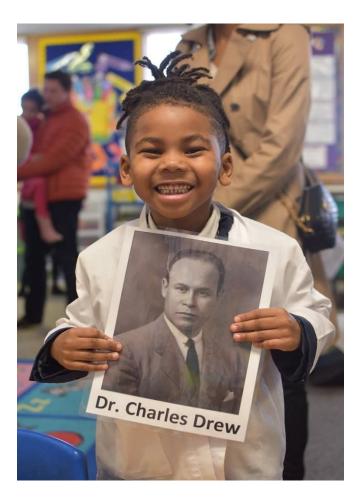
We seek to develop *every* child socially, emotionally, academically and artistically...(1 of 2)

### Our Mission:

*Friendship Academy of the Arts* will educate children to be **confident**, **competent** and **creative** citizens.

### Our Vision:

*Friendship Academy of the Arts* will empower scholars to be lifelong leaders and learners by developing the whole child socially, emotionally, academically and artistically.





We seek to develop *every* child socially, emotionally, academically and artistically...(2 of 2)





### Our Beliefs:

#### Our beliefs about the value of all people:

Every person deserves respect. Each person's intrinsic value is non-negotiable. Every student possesses the potential to learn.

## Our beliefs about our educational experience:

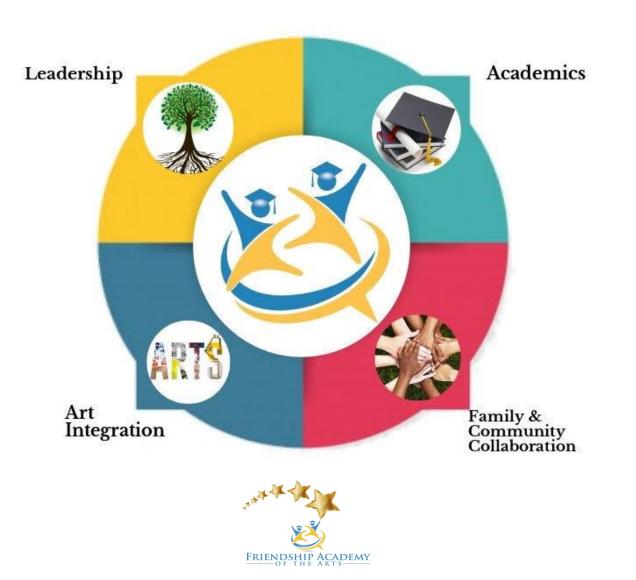
High standards stimulate achievement. Higher-level thinking and social skills are developed through exploration and self-discovery. Arts integration enhances the learner intellectually and culturally. Leadership is a critical life skill that must be intentionally developed. Family involvement is critical to learning.

#### Our beliefs about the impact of our school:

Learning is a lifelong process. Education provides access to unlimited opportunities.



## ...and we believe this is accomplished through "The Friendship Way" whole child model



To achieve our vision, we created a student success profile and metrics that define an ideal graduate from FAA



OF THE ARTS

### Friendship Academy's Student Success Profile: Outcomes, Descriptions, and Evidence (1 of 3)

	<u>Description</u>	Skills/ Actions	<u>Evidence/Measure</u>
		Students are aware of goals and track their own progress utilizing their Individualized Learning Plan.	<ul> <li>100% of students have an</li> <li>Individualized Learning Plan and are</li> <li>able to name their goals.</li> <li>100% of students have and use a</li> <li>tracking system monthly to monitor</li> <li>progress towards their goals.</li> </ul>
Innovative Scholars	knowledge, skills, and abilities that will maximize their life opportunities Demonstrate mastery	Daily, students attend class, actively participate in discussions, and complete assignments by engaging in a productive struggle. Students demonstrate mastery of academic content by achievement	Students have a minimum of 95% attendance rate as recorded in JMC. Students have a minimum of 90% participation grade in each class. Students have fewer than 5 missing assignments per month. Students demonstrate proficiency on their SEL grades as indicated on their report cards.
	expression.		Academic mastery measured through performance on MCA, NWEA MAP, Aimsweb, and Interim assessments.
		Students create projects to demonstrate knowledge and express artistic interests.	Students complete a minimum of 1 project every trimester.

## Friendship Academy's Student Success Profile: Outcomes, Descriptions, and Evidence (2 of 3)

	<u>Description</u>	Skills/ Actions	Evidence/Measure
一个	Demonstrate mutual appreciation, trust, and	Students actively advocate for	Students will demonstrate proficiency in the Leader in Me (MRA) survey.
√.∕⊆.∠∕∕ Inclusive	care for relationships with adults and peers Serve as leaders in school and the broader		Students will demonstrate proficiency in the Leader in Me (MRA) survey.
Leaders	community Value diverse perspectives and equity Exhibit self-awareness and confidence	Students actively seek to learn more and inquire about the	Students will demonstrate proficiency in the Leader in Me (MRA) survey. One project a year will demonstrate cultural proficiency as indicated on a rubric.



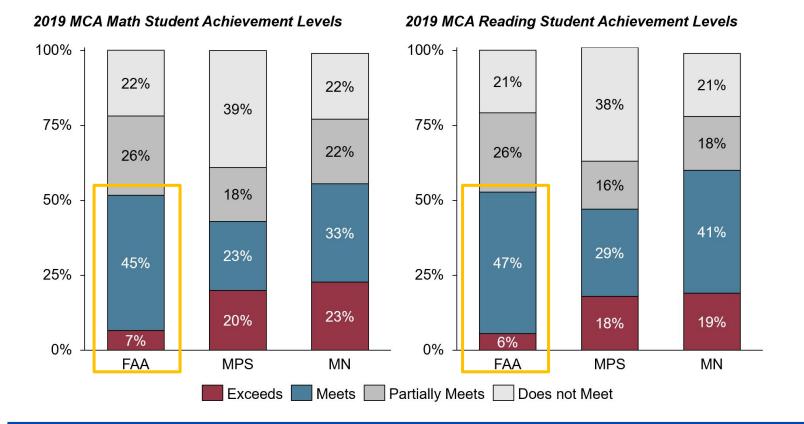
## Friendship Academy's Student Success Profile: Outcomes, Descriptions, and Evidence (3 of 3)

	<u>Description</u>	Skills/ Actions	<u>Evidence/Measure</u>
	Use knowledge acquired	- · ·	Students participate in restorative
8 ቆ 8	to advocate for the needs		circles on a minimum of a bi-weekly
A X A	of self and others in	conflicts.	(every other week) basis.
888	productive ways	Students share and discuss	One project a year will demonstrate
Community	Think innovatively and	their own culture with others.	cultural proficiency as indicated on a
Builders	collaborate with others in	their own culture with others.	rubric.
Builders	finding restorative	Students are actively	Students will complete at least three
	solutions	identifying and engaging in	Service Learning projects or
	Generate positive change	projects or opportunities to	activities every year.
	in the communities by	contribute to others and the	
	utilizing leadership skills.	broader community.	



## WHERE WE ARE NOW

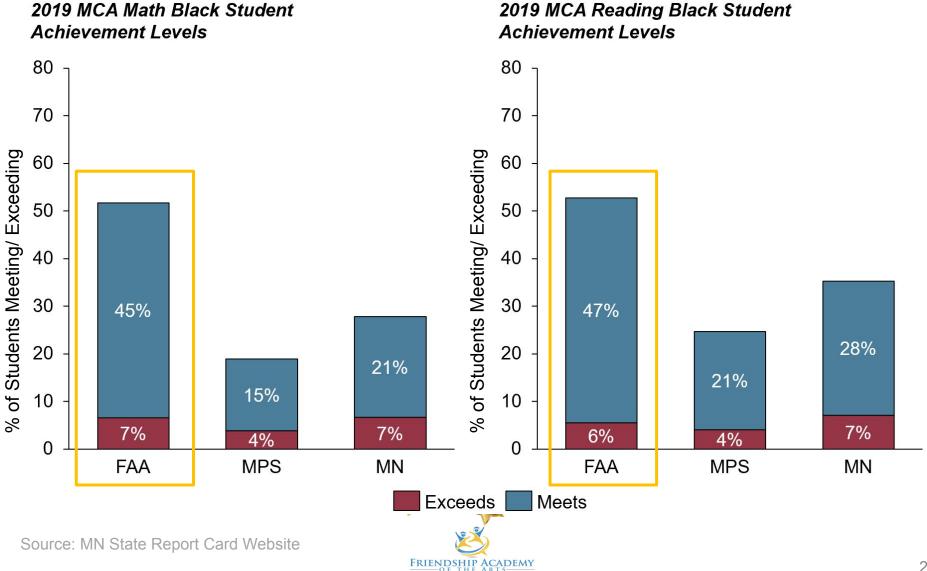
# On the 2019 MCA, FAA outperformed Minneapolis Public Schools, but lagged behind the state in reading and math



Student achievement is considered proficient at "meets" or "exceeds" levels on the MCA.

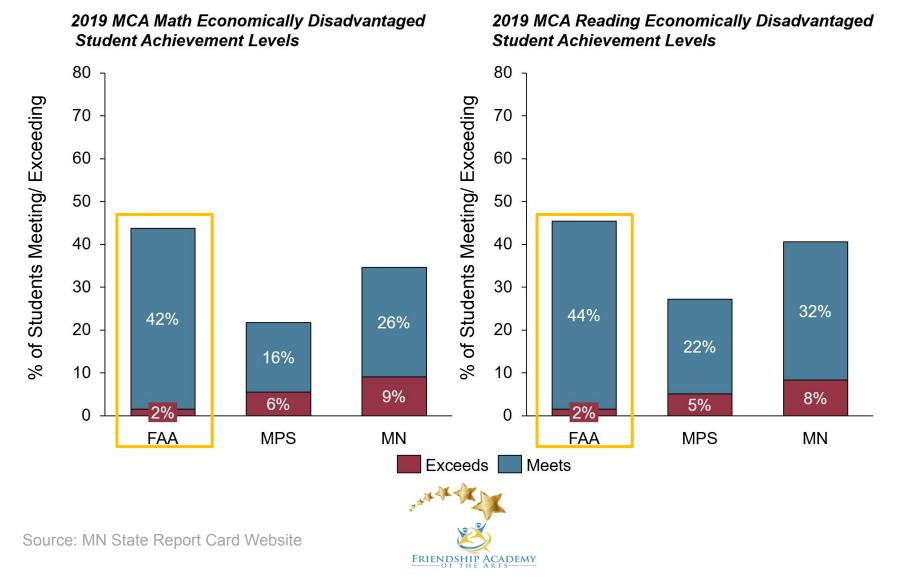


## Additionally, FAA achievement levels for Black students exceeded both district and state on the 2019 MCA

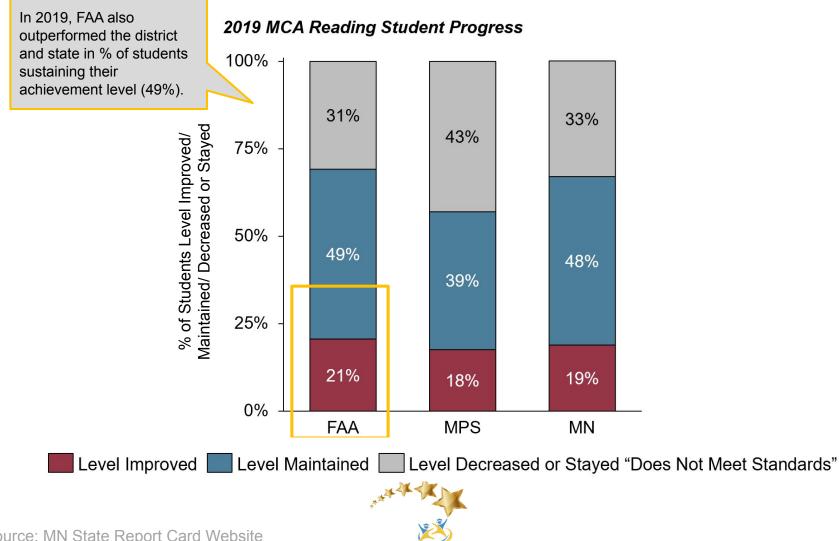


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## Similarly, FAA students classified as economically disadvantaged outperformed district and state peers



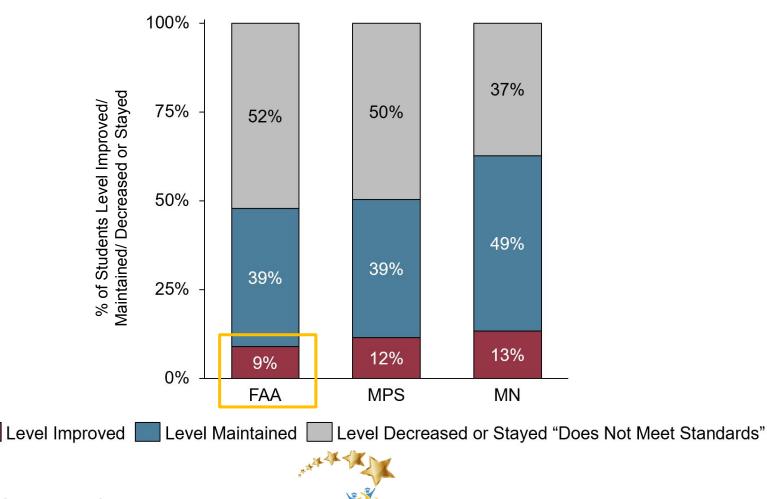
## As for growth, 21% of our students improved a level on the 2019 Reading MCA, exceeding both district and state



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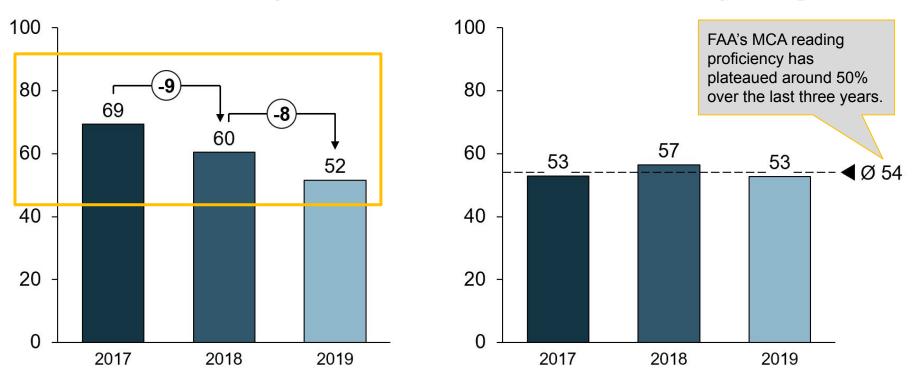
### However, only 9% of student improved a level on 2019 Math MCA falling behind both the district and state

2019 MCA Math Student Progress



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## While FAA has experienced growth in some areas, math proficiency has declined and reading is stagnant on MCAs



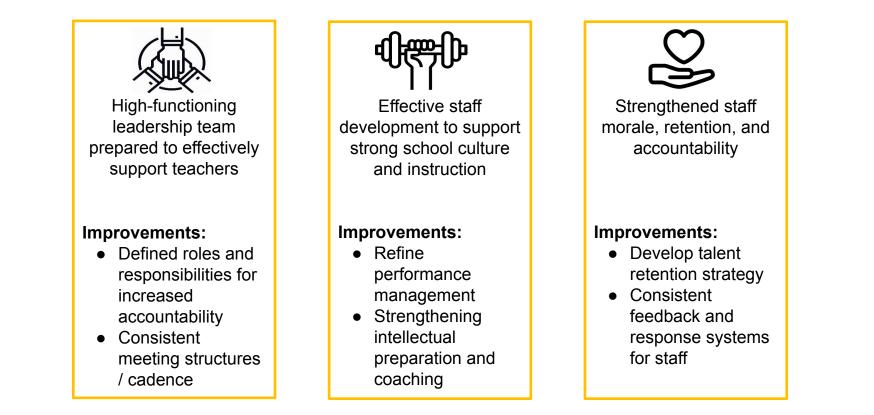
#### 2017-2019 FAA Student Proficiency -Math MCA

2017-2019 FAA Student Proficiency- Reading MCA

Through this 3 year success plan, we will seek to address and improve our math and reading academic performance.



To understand drivers of our academic outcomes, we assessed our current practices and identified key gaps



Addressing these improvement areas would help us better realize our student success profile:

Innovative Scholars + Inclusive Leaders =Comunity Builders





**Mission Aligned & Committed Staff:** "One of the greatest strengths of Friendship is that the full organization is **devoted to the mission.** This school was founded to educate children in a whole-child way, that's in our vision and that **guides everything we do**. We are hardworking people, and **our mission will be done.**" -FAA Staff



**Parent Engagement:** "Parents have a lot of **opportunities to give their opinions** on things that are happening in the school." -FAA Parent

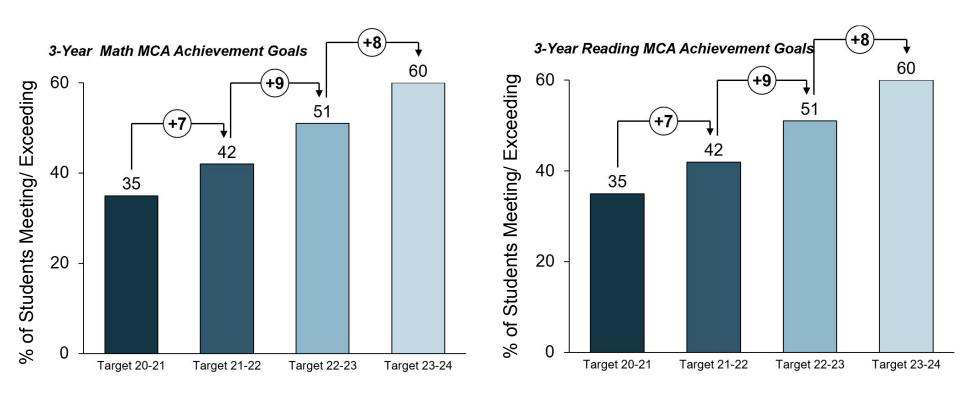


**Rigorous Academic Curriculum:** 

"The curricula we have here is strong, and gets kids thinking. I can see how it spirals on itself and pushes to understanding bigger concepts" -FAA Staff

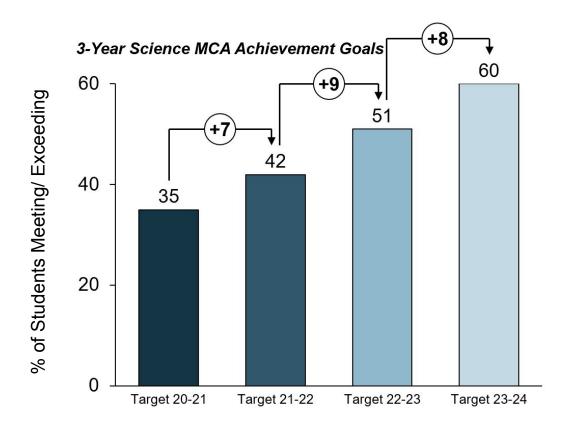
## WHERE WE ARE GOING

We have set 3-year MCA performance goals that steadily increase academic outcomes to measure success of our plan (1 of 2)





We have set 3-year MCA performance goals that steadily increase academic outcomes to measure success of our plan (2 of 2)





Build and implement systems to become an effective and high performing leadership team

Refine staff professional development systems to strengthen school culture and accelerate academic outcomes

Build and implement systems to strengthen staff morale and retain high quality staff



# For each priority, we have identified aligned initiatives and measures to track effective implementation (1 of 3)

#### Priority 1: Build Effective and High Performing Leadership Team & Systems

#### Initiatives

**1a. Define Vision for Successful Leadership Team:** Define the vision for a successful leadership team to effectively drive academic excellence and school culture. Write and communicate clear role descriptions and responsibilities for the leadership team aligned to the vision

**1b.Develop Enabling Systems:** Develop enabling systems to support the vision including: meeting structures & norms, effective communication, data, and accountability systems to effectively support planning and execution of instructional and cultural school priorities (these meetings are most critical practices for driving academic and culture outcomes)

**1c. Leader Performance Evaluation:** Develop a leader performance evaluation that provides accountability system for leadership execution and follow through on roles and responsibilities based on set targets, goals, and staff feedback, outlines developmental opportunities, and a system of recognition and rewards.

#### **3-Year Outcomes**

- 80% of leaders agree that they know what is expected of them at work (Gallup)
- 100% of leaders set goals and receive formal evaluations against those goals each year
- 70% of teachers agree that the school has effective instructional leadership (Insight)



# For each priority, we have identified aligned initiatives and measures to track effective implementation (2 of 3)

#### Initiatives **3-Year Outcomes** 2a. Evaluate Performance Management System: Evaluate 70% of teachers agree that the expectations for teacher performance management system for alignment to skills effective teaching are clearly defined at my school (Insight) needed to effectively implement the academic vision. If necessary make adjustments or replace rubrics, frameworks, and systems. 100% of teachers set goals and receive formal evaluation of those goals each year 2b. Refine Intellectual Preparation Enabling Systems: Define expectations for how to internalize lessons, tailor them to student Leadership team develops comprehensive PD need/ data, cultural relevance, and execute in a high fidelity calendar including academic and school culture manner. Refine meeting structures, norms, protocols, data and trainings for all staff each year assessment systems to support teachers in meeting intellectual 100% of staff receive professional training in preparation expectations. restorative practices framework, systems, and supporting tools each year 2c. Refine Enabling Systems for Consistent Implementation of Restorative Practices: Clarify roles, responsibilities, and 70% of staff report that professional development expectations for implementing restorative practices; develop opportunities at my school are well facilitated (Insight) proactive and reactive protocols for school culture systems 70% of teachers report satisfaction with coaching and instructional planning supports (Insight) 2d. Align PD & Coaching Supports: Create scope and sequence 70% of staff accurately and regularly leverage for instructional staff development. Align coaching systems to restorative practice questions, circles, and tools as support teachers in delivering effective instruction and evidenced by walkthroughs and the number of implementing restorative practices to meet student needs and staff-generated office referrals learning modalities (in person, virtual, hybrid mediums)

#### **Priority 2: Refine Staff Professional Development Systems**

# For each priority, we have identified measures of success to track effective implementation (3 of 3)

#### Priority 3: Build Systems to Retain Staff and Strengthen Morale

Initiatives	3-Year Outcomes
<b>3a. Develop Talent Retention Strategy:</b> Review and adjust total rewards (e.g., compensation, benefits, vacation, professional development, etc.) to ensure competitiveness within the Minnesota landscape for retaining high quality staff members	<ul> <li>70% of teachers agree that leaders from the school seek out feedback from teachers (Insight)</li> <li>80% of teachers agree that in the last 7</li> </ul>
<b>3b. Develop Staff Morale Strategy:</b> Develop a plan to address the highest leverage staff concerns using recent TNTP Insight, and SQR data ; create a comprehensive, consistent, and sustainable system of recognition to celebrate, recognize, and affirm the work and impact of staff	<ul> <li>days, they have received praise or recognition for doing good work. (Gallup)</li> <li>70% of teachers agree that they are fairly compensated for the work that they do (Insight)</li> </ul>
<b>3c. Build System for Continuous Feedback &amp; Accountability:</b> Develop a staff feedback system to regularly collect and respond to stakeholder concerns	<ul> <li>70% of high quality staff retained each year</li> </ul>



# To measure the success of these strategies, we created a dashboard to track our goals for the next 3 years

### We have set 3-year targets for key improvement areas in the in the SSP...

<u>Dimension</u>	% students/ staff demonstrating:	<u>Current</u>	<u>3-Year Target</u>
`☆ Academic	Proficiency on math/ reading/ science state assessments (MCA/ NWEA/)	35%/50%	60%/70%
Proficiency	Students meet growth targets on NWEA MAP	TBD	70%
& Growth	K-2 Students at of above grade level on in reading on Aimsweb	TBD	70%
	Student Office Referrals: Fewer than X% student referrals across the school community per year	TBD	TBD
Culture &	School Culture: 80% of staff agree that across the school, there are consistent expectations and consequences for student behavior	TBD	80%
Climate	School Culture: 80% of staff agree that school leader provide them with the support needed to maintain high standards for student behavior in the classroom	TBD	80%
	School Culture: 80% of staff agree that school leaders promote a safe and productive learning environment at my school	TBD	80%
	Teacher Performance Eval Data: 70% staff earn a rating of 3 or higher on performance rubric (beginning 2022-2023)	TBD	70%
Professional کے Professional	Professional Development: 60% staff agree/ strongly agree that there are opportunities for professional growth in my role	TBD	60%
	Professional Development: 80% staff agree/ strongly agree that the school is committed to improving their instructional practice.	TBD	80%
	Retention Rates: 70% of staff members are retained each year	TBD	70%
Staff	Staff Satisfaction Data: 60% of staff agree/ strongly agree that they are compensated fairly for the work that they do. (Insight)	TBD	60%
Setention & Morale	Staff Satisfaction Data: 70% of staff agree/ strongly agree that when school leadership commits to a program or priority they follow through. (Insight)	TBD	70%
	Staff Satisfaction Data: 70% of staff agree/ strongly agree that leaders at the school seek out feedback from teachers. (Insight)	TBD	70%

We will track progress in this **Outcomes Dashboard**.

## HOW WE WILL GET THERE

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## To execute strategic priorities, we have also developed key actions for each initiative over the next three years (1 of 3)

1. Build High Performing Leadership Team	Spring 2021	Summer 2021	SY 21-22	SY 22-23	SY 23-23
1a. Define Vision for Successful Leadership Team:		Define leadership vision			
		Write clear roles, respons.	Summer re adjust as a	eview of roles/respon ppropriate	sibilities;
1b.Develop Enabling Systems:	Executive coaching for ED begins		enabling train staff Analyze Insight leadership indicators	Refine leadership systems	Refine leadership systems
1c. Leader Performance Evaluation:		Begin drafting leadership evaluation system	Pilot goals, metrics, tools & systems	Leader Self Asses MOY, EOY	
				odify Leadership valuation System	Refine eval. systems

FRIENDSHIP ACADEMY

# To execute strategic priorities, we have also developed key actions for each initiative over the next three years (2 of 3)

2.Refine Staff Professional Development Systems	Spring 2021	Summer 2021	SY 21-22	SY 22-23	SY 23-24
2a. Evaluate Performance Management Systems				Evaluate PM system, feedback, alignment	Train staff, implement, monitor, refine
2b. Refine Intellectual Preparation Enabling Systems	Refine expectations & systems int. prep	Train staff on expect. and systems	monitor	Refine system prior to 2022 training	
2c. Refine Enabling Systems for Consistent Implementation of Restorative Practices	Refine expectations & systems restorative practices	Train staff on expect. and systems	monitor	Refine system prior to 2022 training	
2d. Align PD and Coaching Supports			Codify coaching supp. practices 22-23	implement, s monitor fo	Refine ystem or 2023 mpl.

# To execute strategic priorities, we have also developed key actions for each initiative over the next three years (3 of 3)

3. Retain Staff & Strengthen Morale	Spring 2021	Summer 2021	SY 21-22	SY 22-23	SY 23-24
3a. Develop Talent Retention Strategy			Audit comp. plan Finalize hiring timeline;codify hiring systems	Execute updated hiring process for 23-24 SY	
3b. Develop Staff Morale Strategy			Analyze Insight data; create staff moral stakeholder committee	Share plan with staff; implement & monitor impact Develop staff recognition	vise stems d plement 2023 ain staff, Implement, onitor impact; revise r 2024
3c. Build Systems for Continuous Feedback & Accountability		Pilot feedback & recognition strategies with staff		account. m systems fo	ain staff, Implement, onitor impact; revise r 2024



## <u>Total Investments</u>: We will need to make the following high-impact investments to successfully execute this plan (1 of 2)

Investment	With Incremental Funding	Without Incremental Funding	
by Priority	Description	Total Cost	
1. Build High Performing Leadership Team	<ul> <li>Executive coaching for Dr. Russell</li> <li>Leader Planning Retreat</li> <li>Achievement Network Partnership</li> <li>Relay GSE Training</li> <li>Leader Dev. K-5 Eureka Curriculum</li> <li>Leader Dev. Coaching</li> <li>Leader Dev. Data platform support</li> </ul>	<mark>\$0 (TBD)</mark> \$6,000 \$75,000 \$15,000 \$1,500 \$21,000 \$7,500	<ul> <li>We will continue to meet as necessary</li> <li>Only use coaching services, not assessment and data platform</li> <li>Utilize current curriculum knowledge for implementation</li> <li>Seek other funding sources</li> <li>Develop system internally to keep track</li> </ul>
2. Refine Staff Professional Development	<ul> <li>Great Minds Curriculum PD</li> <li>Printing-Great Minds Curriculum TE</li> <li>Great Minds Virtual Implem. Support</li> <li>Early childhood PD for K-1 Staff</li> <li>Edulastic Premium/ Eureka Affirm</li> <li>Restorative Practices PD</li> <li>Innocent Classroom PD</li> <li>Curriculum Consumables: Math &amp; ELA</li> <li>Whetstone Education</li> </ul>	\$12,000 \$6,000 \$3,000 \$3,000 \$15,000 \$15,000 \$78,000 \$15,000	<ul> <li>Consider alternative PD using current materials</li> <li>Use electronic editions and print as needed</li> <li>Utilize call support as needed</li> <li>Use current knowledge/ research for internal PD</li> <li>Create internal formative assessments</li> <li>Internal training on unconscious bias without ongoing support</li> <li>Limit purchase of hard copies</li> <li>Develop internal tracking system for teacher dev.</li> </ul>

#### See <u>here</u> for a spreadsheet sequencing our investments over the next 3 years



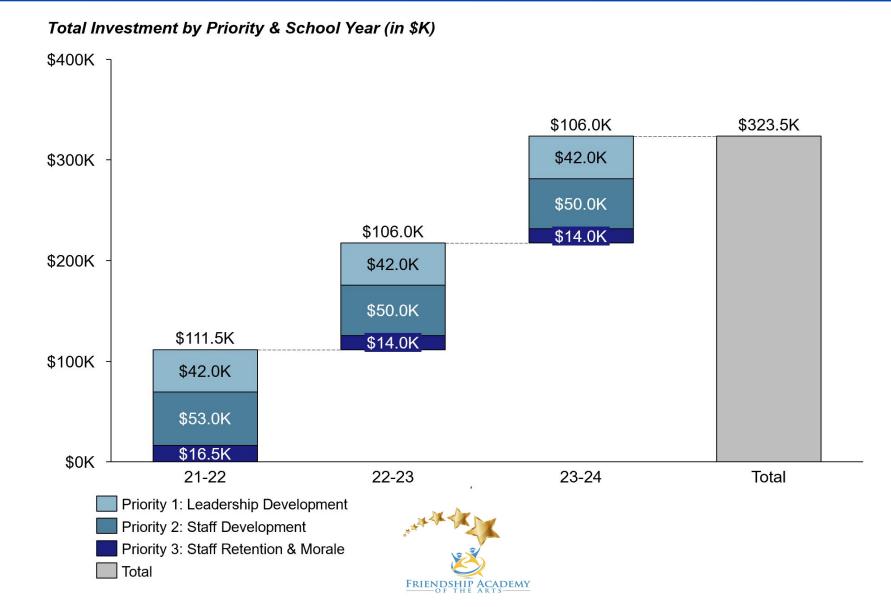
## <u>Total Investments</u>: We will need to make the following high-impact investments to successfully execute this plan (2 of 2)

Investment by	With Incremental Funding	Without Incremental Funding	
Priority	Description	Total Cost	
3. Retain Staff & Strengthen Morale	<ul> <li>Discretionary funds for staff morale</li> <li>Staff gym equipment</li> <li>External Consultant Mental Health Support</li> <li>Staff Team Building</li> </ul>	\$12,000 \$2,500 \$15,000 \$15,000	<ul> <li>We will have limited events and appreciation within budget allocation</li> <li>Promote wellness with activities within allocated budget</li> <li>We will not provide external mental health support for staff</li> <li>We will hold team building activities within allocated budget</li> </ul>
Total Costs		\$323.5K	

See <u>here</u> for a spreadsheet sequencing our investments over the next 3 years



### <u>Total Investments</u>: Here are the funding investments broken out by priority area and year



# We will proactively avoid/address identified risks to this plan with set mitigation strategies

Risks	Mitigation Strategies
<ul> <li>Continued challenges emerging from Covid 19</li> </ul>	• FAA has faced challenging circumstances with the global pandemic and there are competing priorities. We have intentionally reduced the initiatives occurring in the first year of the plan to allow our team to adapt to pressing priorities emerging from the pandemic. We prioritized staff development for intellectual preparation versus executing strategic intervention to ensure all on grade level instruction was effective.
<ul> <li>Alignment of leadership roles and responsibilities in executing plan</li> </ul>	• To execute this plan, we will need to clarify leader roles and responsibilities, systems, and set dedicated time for our leaders to build capacity. We have included executive coaching support for the Executive Director for executing initial strategies in priority 1 beginning Spring 2021 through summer leadership planning and development.
<ul> <li>Fidelity of plan implementation</li> </ul>	<ul> <li>To monitor the fidelity of implementation, we have included the following:         <ul> <li>Data dashboard of implementation measures toward 3 year goals to track progress</li> <li>Detailed implementation plan with timeline, key actions and deliverables for each initiative</li> <li>Bellwether will review progress against our implementation targets/ metrics in the first year of implementation</li> </ul> </li> </ul>
Sustainable enrollment & staffing	• We need students and related staff to effectively implement the plan. We will work to retain current students and proactively enroll to backfill under enrolled grade levels. We will implement strategies to retain staff by addressing staff concerns and needs.

FRIENDSHIP ACADEMY

Implementing this plan will lead to students and staff realizing their potential and school goals



### In 3 years, FAA will have:

- **119** more students meet / exceed grade level performance in math and reading on MCAs
- **174** more students will meet expected growth targets on NWEA MAP in math and reading
- **70%** of staff returning to continue their impact in teaching and learning with students
- A robust performance management system that develops, recognizes, and rewards staff for their impactul work with students



# Appendix



# Our SQR framework has 9 dimensions, each with multiple indicators used to assess the school

For the GMS G2G Initiative, we will prioritize our quality review on the orange highlighted cells and on school outcomes.

	Program	Culture	Organization Roles	Human Capital	Community Engagement	Goal Setting	Operations	Finance	Governance
	Program vision and design	Diversity, equity, and inclusion	Decision-makin g and prioritization	Teacher recruitment, selection, and retention	Student recruitment	Long-term planning	IT	Financial controls	Board structure and composition
	Focused and aligned goals	Mission alignment and commitment	Well-defined school and school support roles	Teacher performance management and support	Family engagement	Annual planning	Data systems	Financial planning and forecasting	Board oversight and engagement
•	Curriculum	Engaged and joyful learning	Distributed leadership	Leader performance management and support	Community engagement and advocacy		Facilities and real estate	Financial sustainability	
	Instruction	Staff teamwork and engagement	Systems for org-wide communication	Leader recruitment, retention and succession planning	Marketing and communication s		Day-to-day school operations	Fundraising capacity	
	Data and assessment	Continuous improvement		Network team capacity			Systems for compliance and reporting		

Student supports

Quality Indicators



# For each framework dimension and indicator, we have provided a rating from 1 to 5

Rating	Description	Criteria		
5	High quality	All quality indicators are met; the school/network is an exemplar to others		
4	Moderate quality	Most quality indicators are met; the school/network is doing strong work		
3	Some progress needed	Some quality indicators are met / results are inconsistent; the school/network is performing "on average"		
2	Moderate progress needed	Several quality indicators are not met; the school/network is performing "below average"		
1	Significant progress needed	Most quality indicators are not met; the school/network is performing below average and action is needed		
Indicates improvement initiatives already in progress in this area				



Program: Program Vision + Design

Friendship Academy has a well-documented program vision and design. The school has a clear mission, vision, and set of guiding beliefs. These elements are displayed throughout the organization, were referenced often by stakeholders at all levels, and used by the team to make strategic programmatic decisions. This alignment and clarity on the organization's overarching vision will serve the school well during expansion.

In 2017, FAA developed "The Friendship Way," which is a more detailed articulation and codification of the school's model. The Friendship Way has four pillars: Academics, Leadership, Family and Community Collaboration, and Arts Integration. At the center is the Friendship "Core" of close and trusting relationships. The school has identified specific indicators aligned to each of these components and defined evidence of success for each one. Further, the school has committees aligned to each of the pillars, and all staff members are assigned to one. These committees meet regularly and serve as one of the primary structures for participatory school-wide planning, progress tracking and decision-making.



Program: Program Vision + Design

The school also uses "The Friendship Way" as a guiding framework to make strategic choices about school budget, schedule, and curricular resources. For example, recent improvements such as the adoption of an SEL program and the clarified academic vision were made to better align with the overarching vision for the school. As expansion brings more complex decisions, it will be useful to continue to use the Friendship Way as a guiding framework.



### Culture: Staff Culture

Staff culture at Friendship is positive, which will provide a strong foundation upon which to grow. Staff at all levels of the organization report high levels of inclusion, support and mission-alignment amongst their colleagues. Staff feel that their voice is heard, and that their concerns are taken into account by leadership. Staff also feel that the leadership team is invested in their continued growth. There is pride in the diversity of staff, particularly the representation of African Americans on the leadership team.

Friendship has been intentional about ensuring that all staff members (not just licensed teachers) see themselves as full members of the community. By including teaching assistants in committees, professional development, and coaching structures, Friendship has built a staff culture where teaching assistants view themselves as full contributors to the mission. As the organization grows, thought should be given to systems and structures to ensure new staff feel equally welcomed and supported.



## Executive summary: non-programmatic strengths (2 of 3)

### Culture: Staff Culture

This positive and trusting adult culture provides a strong foundation for effective staff support and coaching. Both the Instructional Coach and Operations Director actively circulate the building, providing support and live coaching to teachers throughout the day. Staff feel the coaches are highly effective, and regularly cite them as the most influential factor in their professional growth. It will be essential to think through how coaching systems will look across both campuses as the number of teachers in need of support grows.



Family + Community Engagement Family engagement and satisfaction are high, with parents and students feeling that staff demonstrate deep care and commitment. Multiple channels exist for parents to receive updates on their child and the school's progress. Additionally, there are avenues for parents to participate in decision making and share feedback with the school.

Friendship Academy also has deep roots in the broader community. The school has an impressive track record of community volunteers, partnerships, and advisors that provide essential guidance and support to the school. This combination of family and community support will provide a strong foundation of broader support for growth.



## Executive summary: program areas to improve (1 of 2)

Program: Instruction	The visiting team recommends that the school continues to build on recent progress by investing time and resources in coaching structures. As the school expands and operates across two campuses, it will be important to build systems that ensure teachers get the support needed to deepen their mastery of these rich curricula. A focus on teacher retention (see below) will also be important to improving instruction. By keeping staff longer, the school will better reap the benefits of their instructional coaching.
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Human Capital: Teacher Recruitment + Retention

Teacher retention rates have fluctuated throughout the school's history. In 2019, the school experienced higher than normal turnover, with only 2 teachers returning at the end of the year. According to stakeholders interviewed, this level of turnover had a significant impact on the organization. Informal evidence suggests teacher retention is likely to remain a challenge for the organization.

The visiting team recommends that the leadership team further study attrition patterns and conduct a root cause analysis. Critical and meaningful action is needed to address drivers of staff attrition. Without meaningful attention to this issue, the school runs the risk of hemorrhaging teacher talent at a time in the organizational history when retention will be particularly important (i.e. during expansion).

